

CE EVENT FAQs – New York

Q: What is the name of this course?

A: “Life & Health Insurance Essentials”

Q: How many Continuing Education (CE) Credits will this course provide?

A: 15 Self Study/On Line/Correspondence Credits good towards NY State Life/Health license renewal.

Q: Can I also earn credits towards my CFP, CLU, ChFC, CRPC, PACE designations?

A: Yes, by providing your designation information including your license number and renewal date when you register you will receive 11 additional CE credits towards these designations.

Q: Will I receive any credits towards the CFP Ethics CE Requirement?

A: NO – only standard CE credits. None for Ethics.

Q: What state or states will accept the credits from this course?

A: All States you register for.

Q: Who is responsible for reporting the credits to the state insurance dept. and / or the CFP board or other designation entities?

A: The vendor, ACGI Services

Q: What type of course is this?

A: Self-Study with Final Exam

Q: What is the format of the final exam?

A: 50 multiple-choice questions – NY INS, 110 multiple Choice questions for CFP and PACE designations

Q: What is the passing grade?

A: 70% (seventy percent)

Q: How best to prepare for this exam?

A: Review the material e-mailed to you when you registered for this CE event and participate in the review session just prior to the exam.

Q: How long is the event including the review session and exam?

A: Generally about 2 to 2 1/2 hours

Q: How is it possible that I can earn 15 credits when I am attending a session that is 2 - 2 ½ hours long?

A: Because it is considered a self-study course, the time it takes to study prior to the event is taken into consideration.

Q: Must I study the materials sent to me beforehand?

A: While there is no regulation mandating studying prior to the CE event and exam, it is strongly suggested that you do review the materials beforehand rather than rely only on your experience.

Q: How do I know if I have or have not taken this course previously?

A: This course was approved for NY Insurance credits in June of

2016. If you attended our 2017 15 hour CE event, New York State will not allow you retake the same course for CE credit.

Q: Do I need any Classroom CE credits for my license renewal?

A: As per the State Insurance Dept. an insurance producer may obtain all or part of the credit hours of continuing education required for renewal of their state insurance license from correspondence, self study or online courses approved by the State Commissioner of Insurance.

Q: How and when will we receive our CE certificates?

A: CE Certificates will be sent to you via the e-mail address you provide within 14 - 21 days of the CE Event.

Q: What if I fail?

A: You will be provided with the opportunity to re-take the exam at your own expense of \$75.00 by contacting the vendor.

Q: What is the vendor contact information?

A: ACGI Services e-mail is: custserv@acgiservices.com or contact the Managing Director – Anthony Colletti at 516-982-3415.